



Applies To: **2003 Element 2WD** – From VIN 5J6YH1...3L000001 thru 5J6YH1...3L009372
2003 Element 4WD – From VIN 5J6YH2...3L000001 thru 5J6YH2...3L022888

May 6, 2003

2003 Element: Windshield Is Cracked at the Lower Corners

SYMPTOM

Cracks in the windshield at the lower corner(s).

PROBABLE CAUSE

The windshield flange surface is uneven.

CORRECTIVE ACTION

Remove the high spots on the windshield flange, and replace the windshield.

PARTS INFORMATION

Windshield:

P/N 73111-SCV-A00, H/C 7285471

Windshield Moldings:

P/N 73150-SCV-A01, H/C 7285505

Rubber Dam Set:

P/N 04731-SCV-A00, H/C 7310774

WARRANTY CLAIM INFORMATION

In warranty: The normal warranty applies.

Operation Number: 831120

Flat Rate Time: 1.7 hours

Failed Part: P/N 73111-SCV-A00
H/C 7285471

Defect Code: 017

Contention Code: A99

Template ID: 03-028A

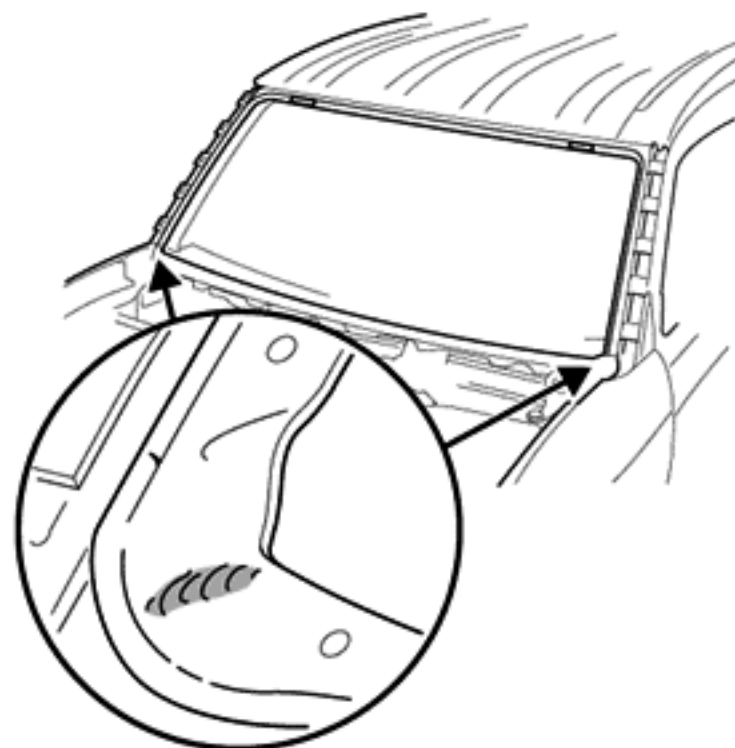
Skill Level: Repair Technician

Out of warranty: Any repair performed after warranty expiration may be eligible for goodwill consideration by the District Parts and Service Manager or your Zone Office. You must request consideration, and get a decision, before starting work.

REPAIR PROCEDURE

1. Remove the windshield (see page 20-37 in the 2003 Element Service Manual).
2. Inspect the mounting flange for any high spots, especially at the base of the A-pillar where the dashboard attaches.

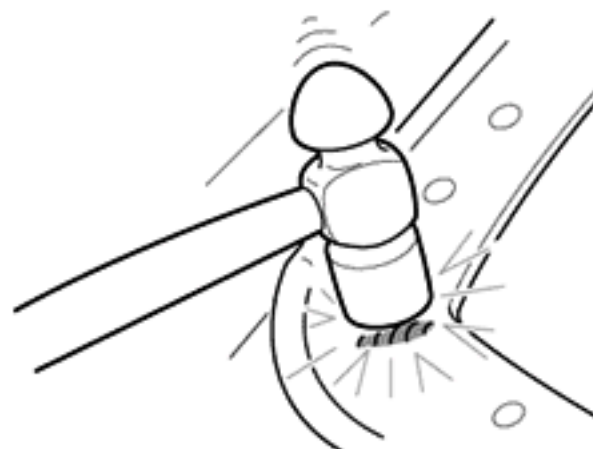
NOTE: You may need to remove some of the sealer to inspect the area.



NOTICE

To prevent damage to the A-pillar or the surrounding area, avoid using excessive force.

3. Using a hammer, carefully flatten the high spots so they are even with the rest of the area. If necessary, apply touch-up paint.



4. Install the new windshield (see page 20-37 in the service manual).



CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.